

Book a Room  
Book a Desk  
Book a Conference  
Floor Plans

ABOUT  
Help & Information



**new wave**  
WORKSPACE

## Back to The Office Solution

New Wave Workspace enables companies to implement their back to the office strategies with employees health & safety in mind. It enables social distancing, intelligent desk and room scheduling and cleaning on-demand.

Human Resources, Facility Managers, users, secretaries, IT, Real-Estate and Innovations personnel can greatly benefit from our flexible platform solution.

## Contact Tracing

New Wave Workspace allows corporates to contact trace individuals who attended the same meeting rooms, and people who were sitting near each other. In case of contamination, people responsible for contact tracing can easily identify those individuals who may need to be put on quarantine.

## Workspace Scheduling

New Wave Workspace allows users to benefit from our Intelligent Scheduler web portal, smartphone App, display App or Floor Plan App to easily book and find a desk, meeting room and conference event.

## Benefits

New Wave Workspace is the digital twin of your physical building. Our 3D/2D floor plan can be easily configured to facilitate social distancing visualisation while providing an intelligent scheduling solution. Users can request desk cleaning on-demand or the solution can be configured to notify and create facility management cleaning request on several ITSM, Facility systems like ServiceNow, ZenDesk, BMC Remedy, Desk Manager, and many others.



\*totem

sold separately





## Zero-touch

New Wave Workspace **runs natively on Crestron** panels and leverages the use of QR Codes to transform the users' phone into a passport and remote control. Users can benefit from our native integration with Microsoft Office 365 and book a preferred workspace, check-in, check-out, perform a service request relevant to the workspace they are in, and integrate with building access control systems.

## Integration DNA

New Wave Workspace is keen to understand your integration needs. Integration is in our DNA. We get it done in 30, 60 or 90 days! Native integrations include Microsoft 365, Teams, PowerBI, Desk Manager, Crestron, ServiceNow and many more!

## Service Requests

Customers can choose from more than 300 icons, in more than 11 languages, to create their customised services catalogue, then configure their own service form, and more importantly, configure their workflow, ranging from e-mail notification, integration into ServiceNow, ZenDesk, Desk Manager, Sharepoint web site, and more!

## Support

Our multi-lingual customer success team is available 24x7x365. Once a ticket is logged, our engineers will work relentlessly to find a solution to your needs.

**Event, Conference Scheduling & Management.** New Wave Workspace workflow allows conference organisers, coordinators, facilitators and V/NOC operators to work together and deliver an automated conference experience to all involved.

## Insights & Analytics

New Wave Workspace brings plenty of insights and analytics at your fingertips including desk and room occupancy, utilisation by cost-centre, contact tracing, most and least used workspaces, top users and allows Facility Managers, Corporate Real Estate, IT folks to make data-driven decisions to enhance the user experience and extract maximum value from their real-estate.

